

2/7/2022

Aloha. E Komo Mai (Welcome to our Home),

We are so glad that you are here. We hope you enjoy your stay on the island of Oahu

Please note that we require all guests and team members to wear a face mask in all lobby areas, elevators and indoor public areas.

COVID19 DIAGNOSIS If you are diagnosed with Covid19 during your stay with us, you must notify us immediately, please stay in your guestroom and call ext. 21.

HOUSEKEEPING SERVICES Customize Your Clean. For your comfort, we have arranged for your room to be automatically serviced by housekeeping every 5th day of your stay.

To schedule your guest room cleaning before or after the 5th day, please dial ext 44 or text us at 808-425-9010 the day prior.

Effective Dec 15, 2021, the Mayor of Honolulu signed a bill (Bill 40) establishing a 3% tax on hotel accommodations, in addition to the state's existing 10.25% hotel tax. This additional 3% tax will be reflected on your guestroom folio.

Effective Sept 13, 2021, the Mayor of Honolulu has instituted a Safe Access Oahu program, which requires that all restaurant, bar and indoor recreation patrons show proof of full COVID-19 vaccination or a negative test result taken within the previous 48 hours in order to enter. This mandate also includes the Waikiki Starlight Luau, Kalia & Alii Tower Fitness Centers, 4DFX Movies, and Atlantis Submarine Rides.

RESTAURANTS AND BARS

Scan our **GUEST DIRECTORY QR CODE** to see all 15 of the Restaurants and Bars

Please note that these restaurants and off-site food delivery companies are not allowed to make deliveries to our guestroom floors. We have in-room delivery at "Wiki To You." See below.

BALI OCEANFRONT (Breakfast and Dinner)

Breakfast Open Sat. – Wed., 7am-11:30am

Dinner Open Thurs – Sat., 5:00pm-9:00pm

TROPICS BAR & GRILL- Beachfront

7am-10pm, Breakfast, Lunch, Dinner and Beverages

HAU TREE BAR & CANTINA

Bar open 9am-8pm, Dine-in made to order –10:30am – 5pm

STARBUCKS

Ali'i Plaza 5:30am – 5:30pm, Located near the Ali'i Tower

Kalia Tower 6:00am-11:00am .

IN-ROOM DELIVERY - Wiki To You

Dial extension 75253 from your room. See Menu in our Guest Directory

Breakfast (Delivery) 7:30am-10:30am, Dinner (Delivery) 5:45pm-7:45pm

WIKI WIKI MARKET

Take-Out / Grab-n-Go- 7:00am- 8:00pm.

Breakfast, Lunch, Snacks and Beverages, Located in the Ali'i Tower

TAPA BAR 5pm-10pm, Tropical beverages, beer, wines, and spirits.

MIX BAR (for the exclusive use of Ali'i Tower guests. 11am-5pm, Lunch, Snacks, Beverages, beer, wines, and spirits.



GUEST DIRECTORY



Scan here for our complete
Hilton Hawaiian Village Guest Directory

WAIKIKI STARLIGHT LUAU



Reserve your seats for our
amazing Luau on the Great Lawn



Text Us

808-425-9010

If we can help with anything, anytime, just text us and provide your name and room number.

WHO TO CALL

(Dial extensions from your guest room or lobby house phone)

- **Text us at 808-425-9010**
- Emergency: 21
- Bell Desk: 41
- Business Center: 74160
- Concierge: 30 or 808-846-6199
- Front Desk: 46
- Guest Services: 54
- Housekeeping: 54
- In-Room Delivery: 75253
- Lost & Found: 77892
- Manager on Duty: 23

AIRPORT TAXI OR SHUTTLE

Call Charley's Taxi: 808-233-3333
Call SpeediShuttle 808-839-6248

ATM MACHINE Located in the Main Lobby, Diamond Head Tower and Tapa Tower Concourse (near ABC Store in the Tapa Tower).

BUSINESS CENTER & POST OFFICE Located in the Diamond Head Tower. Dial 74160, Monday: 6:30am-5:00pm, Tuesday-Saturday: 8:00am-5:00pm, Sunday: Closed, **Closed for Lunch:** Monday-Saturday, 12 noon-1:00pm

CAR RENTAL

ENTERPRISE Car Rental desk offers cars conveniently located right here at Hilton Hawaiian Village. The desk is located in the Rainbow Bazaar. For reservations call [\(808\) 949-4321](tel:8089494321) Ext. 64, [\(800\) 468-3334](tel:8004683334),

DOCTORS ON CALL provides immediate care for a variety of illnesses. Located in the Rainbow Bazaar next to Fresco's. Open Mon.-Fri., 8:00am – 4:30pm. Call 808-973-5250 or After Hours 808-971-6000

The ADA access to the DOC office is from and thru the 2nd floor of parking structure (take the Mid-Pacific conference/parking elevators to 2nd floor).

FITNESS CENTER Open Daily. 6:00am-6:00pm, Located on the 4th floor of the Kalia Tower. Face masks are required in the fitness center. Capacity in limited – sign up with the Fitness Center attendant.

CHECK-IN TIME: 4pm
CHECK-OUT TIME: 11am



EXPRESS CHECK-OUT: For contactless Check-Out, just text us at 808-425-9010 and drop your room keys in our Express Check-Out Boxes located in the Main Lobby, Rainbow Tower Lobby, Tapa Elevator Landing, Diamond Head Tower Lobby near both elevator banks. Folio/Receipts are available via your Honors App.

HAWAIIAN CULTURAL ACTIVITIES & OUTDOOR FITNESS

CLASSES Cultural classes include hula lessons, lei making. Start your day with Yoga, Aerobics, Tai Chi. See class schedule by scanning our QR Code Directory. First come to secure a spot.

MANDARA SPA & SALON Open Daily. 10:00am – 6:00pm. Check-in on the 4th floor of Kalia Tower. Dial 74370 or call 808-945-7721 or email us at Hawaii@mandaraspaspa.com

PARKING

Daily Self-Parking Charge for registered hotel guests: \$55/night *, motorcycle/moped: \$10/day* parking.) Oversized Vehicles: Vehicles over 6' 6" do not fit in our parking garage and will incur a cost of \$75/night* Valet Parking: \$65/night*
Lost Ticket: \$100.00* *Prices exclude tax.

POOLS & POOL RULES

Super Pool 8:30am – 9pm (Pool towels available 9am- 6pm)
Tapa Pool 9am – 9pm (Pool towels available 10am-6pm)
Paradise Pool and Pool Towels 9am – 6pm,
Outdoor Slide: 11am-2pm
Lava Tube Slide: 2pm-5pm
Kalia Pool and Pool Towels (Adult Pool –Age 18+) 9am-5pm
Ali'i Tower Pool and Pool Towels *Available only for guests of Ali'i Tower*, Open Daily from 8am – 6pm

Please return soiled pool towels by 5:30pm or return them the next day. We will take the pool towel charge of \$20 per towel off your guest room folio.

TOURS & ACTIVITIES

Tours & Activities Desk at the Main Lobby (8am-6pm) or Concierge Desks in the Main Lobby (7:30am-8pm), Rainbow Tower Lobby (8am-3pm) and Tapa Tower 7:30am-5pm For more information, call us at 808-846-6368