

2019 NDIA Leadership Conference

CHAPTER CHALLENGES

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What are the top 3 challenges your Chapter face?



Chapter Challenges



- Communication (social media presence)
- Recruiting new members
- Gaining support and engaging the Board to be more effective
- Fundraising
- Speakers
- Strengthening the Chapter



The True Power of Social Media

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October 31, 2019

The True Power of Social Media

AT THE HEART OF THE MISSION

The Power of Your Voice

WID/NDIA

- A tightly-knit community at the Heart of Defense
- Your work is important; Your voice is important

Embrace the power of your Chapter's contribution

- Ensure that energy is amplified in your message
- Pride/respect/passion projected unto the nation
- A vital, exciting, important sector in the US and around the world

Excitement of industry

- Great interest to Defense & Non-Defense audience
- Social Media strategy amplifies your message to:
 - Potential members
 - Media
 - Potential Vendors
 - Local organizations
 - Academia
- Power of technology
 - Broadcast, connect and engage like never before
- Position yourself as 'Thought Leaders'

The Power of Branding



Understand audience behavior

- People seek vibrant, interesting posts (visual)
- Make a statement; standout; be bold, proud, consistent

DNA that is true to your Chapter

- Fonts, color scheme, look & feel
- Complementary to National branding (patriotic)

Uniformity in all collateral

- Flyers, posts, banners, website, etc.
- Creates personality, familiarity, professionalism
- Use of symbols (flag, stars)

The Power of Imaging











The Power of Research



- Understanding your audience to generate traffic
 - Statistics
 - Latest news
 - Defense Topics
- Choose the right social media platform
 - Twitter, Facebook, LinkedIn, Instagram, Pinterest, YouTube
- Incorporate findings into your online strategy
 - Consistency (avatars, profile descriptions, keywords)
- Hashtags
 - Sector, area, events, sponsors, popular tags (#womeninspiringwomen)

The Power of Your Content



- Your focus is growth; reaching a broader audience
- Investment in corporate stock
 - Vibrant
 - Standout, eye-catching; project the right message (happy, group gathering)
 - High-res images

Post Ideas:

- Ensure to take pics at Defense events; involvement in the community
- Video (links, short videos, livestream)
- Congratulatory posts (member achievements)
- New Member highlights
- Acknowledgement of special holidays
- Industry announcements, news
- Statistics
- Upcoming events
- Thank Sponsors
- Highlight special women in defense

The Power of Your Ecosystem



- Capture metrics for sponsorships
 - Higher visibility = Companies can justify a higher budget
- Each platform serves a different purpose
 - LinkedIn
 - Visibility with peers, upload members list
 - Grow your list overnight
 - Connect with sponsors, local organizations, potential sponsors, other chapters
 - Tag colleagues, members, sponsors
 - Direct messaging

The Power of Your Ecosystem



Facebook

- Friendly tone, casual, very useful for promoting events (Eventbrite)
- Paid ads for added visibility at a low cost (pay per click)
- Livestream
- Brand your FB profile with sponsor logo for added value

Eventbrite

- Effective for SEO ("Things to Do")
- Convenient platform to promote your event
- Links to Facebook
- Captures contact info to send reminders & invite for future events
- Upload members list

The Power of Your Ecosystem



YouTube

- Videos have a higher click rates
- Useful for SEO, added traffic
- Be sure to use catchy titles with strategic keywords

Pinterest

- High SEO rates
- Store flyers, marketing collateral, brochure, videos
- Be sure to use strategic key words

The Power of Your Platform



Media

- Your platform allows the media to conduct research
- Turn to you for statistics
- Turn to your chapter for latest Defense news

Community

- Speaking engagements
- Other opportunities
- ...Don't forget to support each other: Like and share!

Recruiting to Mitigate Attrition

AT THE HEART OF THE MISSION

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- Create engaging opportunities
- Collaborate with other local organizations
- Connect with other constituencies
- Clearly communicate value proposition
- Choose appealing benefits
- Create a system to make joining easy