### Things We Are Working On



### **TOP 6**

Enduring for the next 3-5 years. Think we have them right....lots of progress, but much more to be done.

### **Thought leader**

Continue to look for ways to promote NDIA as a recognized Thought Leader amongst the DOD/Defense Industry community.

### **Knowledge Management/IT**

Looking for ways to improve our enterprise network so that we can be more collaborative in our IT and knowledge management processes.

### **Process Refinement**

Refining our process in which we strategically manage our events so we can be more efficient and effective (Plan of Action and Milestones).

### **Membership**

Revitalizing our membership philosophy to open the aperture on who and how we recruit the right membership to better serve the NDIA mission

### **NDIA Centennial**







### **NDIA Centennial**



- NDIA is developing content to celebrate its 100<sup>th</sup> anniversary throughout 2019
- Centennial kits will be available for download for chapters to include branding elements and anniversary content to apply to local messaging
- The campaign will culminate with the Next100 forum (an event designed to examine the next 100 years in national security planned for early 2020)



### **Chief Operating Officer Report**

### NDIA

# Success for the NEXT100



### **Financial Audit**



- Consolidated: NDIA and Chapters
- Materiality and testing done at Enterprise-wide level
  - Chapters >10% total revenue
- All chapters subject to some level of review; larger chapters subject to more review
  - Verify revenue
  - Confirm expenses
  - Assess internal control structure
- New Audit Firm for FY18 Audit
  - Gelman Rosenberg & Freedman

Executive
Committee
emphasis on
timeliness of
audit results

### IT Update



### Cyber Audit completed Sep. 2018

- Consultant analysis: "doing well", no significant issues
- All major issues from 2016 review addressed
- New recommendations already in progress before audit

#### IT 3-Year Plan: Next Level

- Infrastructure stabilized, modern, secure
  - Incremental changes, keep up with tech and new threats
- Focus on Digital Strategy projects
  - BI and Web Phase 3: Data-driven marketing and decision-making
  - Take departments to new levels: Speaker Management, Policy tools, Online Communities, Webinars

Digital
Strategy
3-Year Plan



Understand the Purpose of the Event

**Know Your Audience** 

Walking the "Critical" Path

**Getting the Word Out** 

Mind the Money





### On target...



"Absolutely essential to our awareness of the big picture of DoD."

"Insight into the industry in which I work is the most valuable."

"(Chapter events) Keeps me connected to my local military, government and industry leadership and fellow workers."

"Valuable cross Government /
Industry / Academia
venues and interactions."

"Excellent government-togovernment links leading to cooperative tasks."

"Divisions are very focused on our particular business, making it worth the investment to participate."

"Provides one-on-one with Senior Defense officials that otherwise is at least improbable if not impossible for medium and small business."



### **Keys to Successful Events**

Understand the Purpose of the Event

**Know Your Audience** 

Walking the "Critical" Path

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### **Marketing & Communications**



- A foundation for success the creative brief
  - Information from division experts that lead to reaching target audiences and convincing them to participate
  - What makes this event unique? What is the BIG IDEA or key take-away that participants can only get at this conference?
  - Who are the most respected influencers in this space? Will they participate in the event? Will they endorse it to their network?
  - What are the key words or search terms that are most common with this audience?
  - What images or messages resonate with this audience?

Answers to these questions target all marketing efforts



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### You said...







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### **Marketing & Communications**



- Building relationships with defense & national security press
  - Unless classified, conferences should be open to the press
  - With audio & video capability in everyone's pocket, notion of presentation privacy no longer in play
  - Press coverage is important to relay critical messages beyond event audiences for both government & industry
  - Reporters can quote key messages from government & industry leaders speaking at NDIA events

Assists in awareness of event, division, or chapter for future marketing efforts



Understand the Purpose of the Event

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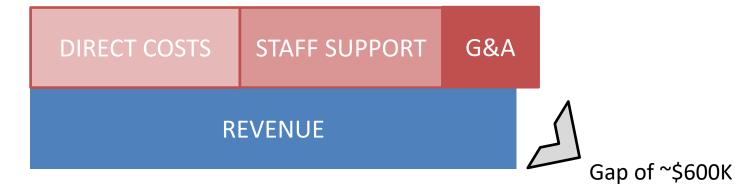




### Minding the Money: Challenges







### **Market Saturation**





### Minding the Money: Opportunities







### **Chief of Staff Report**



### Membership Survey Feedback

### **SWOT: Research Findings Summary**



Competition among news sources, think

tanks, and other associations

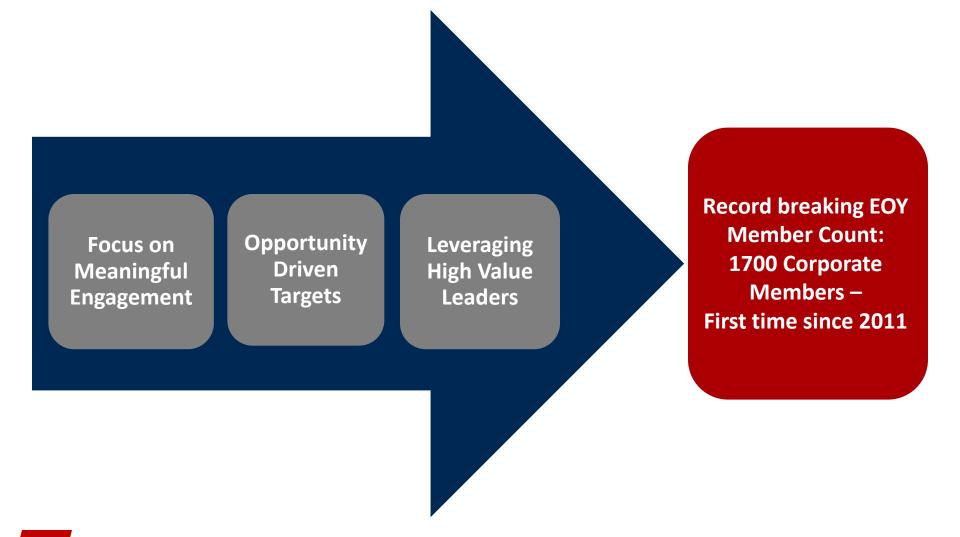
STRENGTHS	WEAKNESSES
<ul> <li>Established brand and credibility in the marketplace</li> <li>Positive NPS indicating positive word of mouth</li> <li>Diversity in member companies and sectors represented</li> <li>Market leader recognition around content</li> </ul>	<ul> <li>Borderline membership KPIs, particularly among decision makers and young professionals</li> <li>Perception as a "conference" association over a "thought leader" by some</li> <li>Membership skews older (75% &gt; 50 years old)</li> </ul>
and events	
and events  OPPORTUNITIES	THREATS
	<ul> <li>THREATS</li> <li>Shrinking budgets for members and member companies</li> <li>Pace of change in the industry</li> <li>Budget, regulatory, and legislative uncertainties</li> <li>Barriers/ strict parameters between industry and government</li> </ul>

Advancing current strategic priorities

value offerings (magazine, meetings, etc.)

### Membership: Changing the Equation





### **Program Development**



### Process Improvement (NDIA 2025)

- Plan of Action and Milestones (POAM)
- Standardization and Transparency

### Communities of Influence

Hypersonics, Virtual Reality, Artificial Intelligence,
 Supply Chain, Small Business, Industrial Security

### Expanding Chapters

Great Plains, Arizona, Austin/San Antonio

### Expanding Divisions

Strategic Control (Nuclear Enterprise), Shipbuilding

### NDIA Policy: The need for Policy Liaisons NDIA



Challenge

"We're not the voice we can be."

- GLAC Chapter Member

### Opportunity

### ✓ Leverage local chapters to:

- ✓ Tap into local/regional dynamics that drive member policies and positions
- ✓ Amplify bottom-up pressure to complement national engagements with member offices

### ✓ Leverage functional divisions to:

- ✓ Consolidate sector unique challenges into policy proposals for NDIA National to champion
- ✓ Use division SMEs to great extent for education engagements across Congress and Executive Branch

We're most compelling and effective through member collaboration

At the Heart of the Mission Since 1919





### WID 2019 Theme







### Women In Defense 2019 Fueling the 51%

#### 2018 Accomplishments

- Thought leadership: 2 x Perspectives articles; interviewed for LA Times article;
   Women of Washington radio interview; Government Matters TV interview
- Increased National Conference attendance from 184 to 431
- 20% growth in membership
- Awarded more than \$130K in HORIZONS Scholarships
- Provided diversity and inclusion content to IPM Quarterly Meeting

#### How you can help

- Sponsorship
- Encourage membership & attendance at 2019 WID National Conference 13 June
- Attend WID National Conference

### NTSA



- Affiliate of NDIA since 1992
- Manage Training and Simulation lane for NDIA
- 9 event portfolio focused on warfighter readiness
- Working Simulation and technology issues cross domain
- Building cross service and cross agency support
- Host I/ITSEC each year 16,000 attendees (iitsec.org) your invited!! (26-30 November, Orlando Florida
- Current Mega-themes LVC, Big Data, AI, AR/VR
- Currently manage NDIA STEM portfolio
- Contact RADM Jim Robb at <u>irobb@ndia.org</u>



### **Precision Strike Association**



## PSA provides an ethical environment for government and industry leaders to:

- Facilitate communication between government, industry, academia, and the national laboratories
- Understand and promote national defense policy
- Help match military requirements with available technology and systems
- Demonstrate to the warfighter the art of the possible from a science and technology point of view



### **Precision Strike Association**



#### **Overview**

- 3 NDIA staff in support (Events, Membership & Program Development) Kim, Zoila, Heather
- Board of Directors, advisory, non-fiduciary, Executive committee
- Membership: 31 Corporate, 31 individual, 365 government
- Classified Conferences: PSTS (Fall), PSAR (Spring)
- Capts of Industry executive engagement (Sr Gov't speaker):
   Luncheons (small 20-30 classified), Event speaker/panels
- Awards, William J. Perry Award and Richard H. Johnson Technical Achievement Award
- PSA Digest published semi-annually



### Changes in 2018



- All Programs & Engagement Classified
  - Captains of Industry Engagement
- PSA Rebranding Complete...





- Looking ahead…
  - New Website & Content

