# Informational Briefing



#### **Overview**

■ Assists ex-POWs and Special Operations Veterans with Veterans Administration benefits. Delivers comprehensive understanding of the Veterans Administration processes and systems to ensure fair and thorough evaluation.

#### Services we provide:

- 1. Advice and assistance to **current and former** SOF members, ex-POW's, and their **dependents** with VA claims/appeals.
- 2. Representation with appellate actions.
- 3. Advice and assistance with claims for Combat Related Special Compensation (CRSC).
- 4. Informational briefings for Active duty Special Operations, Fraternal, and Veterans Organizations.



#### Who we are

- Started by SOF veterans in 2007
- Retired/former Veterans Administration (VA) claims specialists
- Volunteer medical professionals
- Over 250 Years of VA or SOF experience
- In one word: Experts
- All are Volunteers ... no staff.



## **VBA** Claims Hierarchy

Decision Review Officer (DRO)

**Rating VSR** 

**Senior VSR** 

Veteran Service Representative (VSR)

Military Service Coordinator (MSC)

Veteran Claims Examiner (VCE)

OASIS Advisors experience levels VSR & Above





## More on O.A.S.I.S

- Non-profit 501(c)(19)
- □ Single Mission VA Claims/Appeals
- □ Focus on ex-POWs and current/former SOF personnel (because of using only volunteers) and the dependents/survivors



#### How we do it

■ Inform and educate

Advise and assist

■ Fix bad decisions



## Inform and educate

Explain & educate on VA & service programs to active duty organizations

Provide informational seminars on VA programs
 & processes to fraternal organizations



#### **Advise and Assist**

- One on one to Individual SOF veterans
- Advice/assist with individual claims
  - Thorough analysis
  - Address specific issues
  - Medical support
- Provide representation for appeals filed with the Board of Veterans Affairs (BVA).



#### **Fix Bad Decisions**

- Technical experts
  - Title 38 Code of Federal Regulations (CFR)
  - VA system
- Medical expertise
  - Medical opinions
- VA is a complex and hard to navigate organization. Even with the best staff and best intentions errors or omissions are inevitable. We fix those.



#### 2010 Results

- >300 Initial claims
  - 100% awarded minimum of 50% disability (means they keep their retired pay & have free VA medical benefits)
- >400 Appeals
  - 200 below 50% ... 100% success to 50% or more!
  - 200 were at 50% or more ... 85% success in raising it by minimum of 10%

## 2010 Results (continued)

- Discovered errors in 25% of the 400 appeals
  - Average retroactive award of \$17,500 per case
  - Total retroactive award of \$300,000!
- Project Neptune (thanks to Navy SEAL Warrior Fund)

## Case Study #1 (Advise and Assist)

- SF CW 3, 26 years active duty, 3 weeks from retirement
- Army lost complete medical records
- Contacted OASIS and was advised to do the following
  - Statement of medical history and current medical status from Group Surgeon to establish baseline while on active duty.
  - Obtained bone scan to document arthritic issues in one procedure.



## Case Study #1: Results

#### Outcome

- 60 percent compensation award from VA
  - \$12,768 per year and \$319,200 over 25 years
- Concurrent receipt of VA compensation and retirement pay.
- Free healthcare from VA
- Education benefits
- State benefits



# Case Study #2 (Fix Bad Decisions)

#### ■ SFC (Ret) Mizuho Bobroskie

- Filed claim with VA in 2003
- All issues except tinnitus and hearing loss denied that same year
- Total compensation 10%
- Died in April, 2007
- Spouse in jeopardy of losing house, daughter needing assistance with college
- Review of claim folder and targeted medical opinion by OASIS results in

## Case Study #2: Results

- Service connected death
- Dependents Indemnity Compensation (DIC) for spouse at \$1030 per month
- Dependants Education Assistance (Chapt. 35 benefits) for daughter at \$850 per month while attending college or age 23

## 3 other short case studies

- SGM in New Mexico
- PJ
- Ish



Taking care of our own

# **QUESTIONS?**

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