

IPMD

Virtual Spring Meeting

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Agile Government Center

Agile Government

- Project, Program, Whole of Government
- Policy, Regulation, Implementation
- Technology Enabled not Dependent
- Report- <http://www.businessofgovernment.org/report/road-agile-government-driving-change-achieve-success>

Agile Government Principles

- Mission- Extremely Clear and Widely Accepted
- Metrics for Success- Outcome Focused, Evidence Based, Easily Tracked
- Customers- Participate, Design, Iterate, Continual Feedback
- Networks- Used to Leverage Customers and the Public
- Speed- Essential for Quality Outcomes, Regulatory Consistency, and Managing Risks

Agile Government Principles

- Cross Functional Teams- Empowered, Highly Skilled, Diverse
- Innovation- Rewarded and Road Blocks Removed
- Persistence- Continuous Experimentation and Learning from Success and Failure
- Evidence Informed Solutions- Foundation for Designing and Implementing Policies and Programs
- Organization Leaders- Give Permission and Assume Risks

Agile and Trust

- How Can we Earn Trust in Government?
- Wholesale and Retail
- Role of Agile Government
- Customer Journey
- Public Engagement
- Enlisting Employees
- Improving Transparency