

Assessing Performance for Sustainment Work

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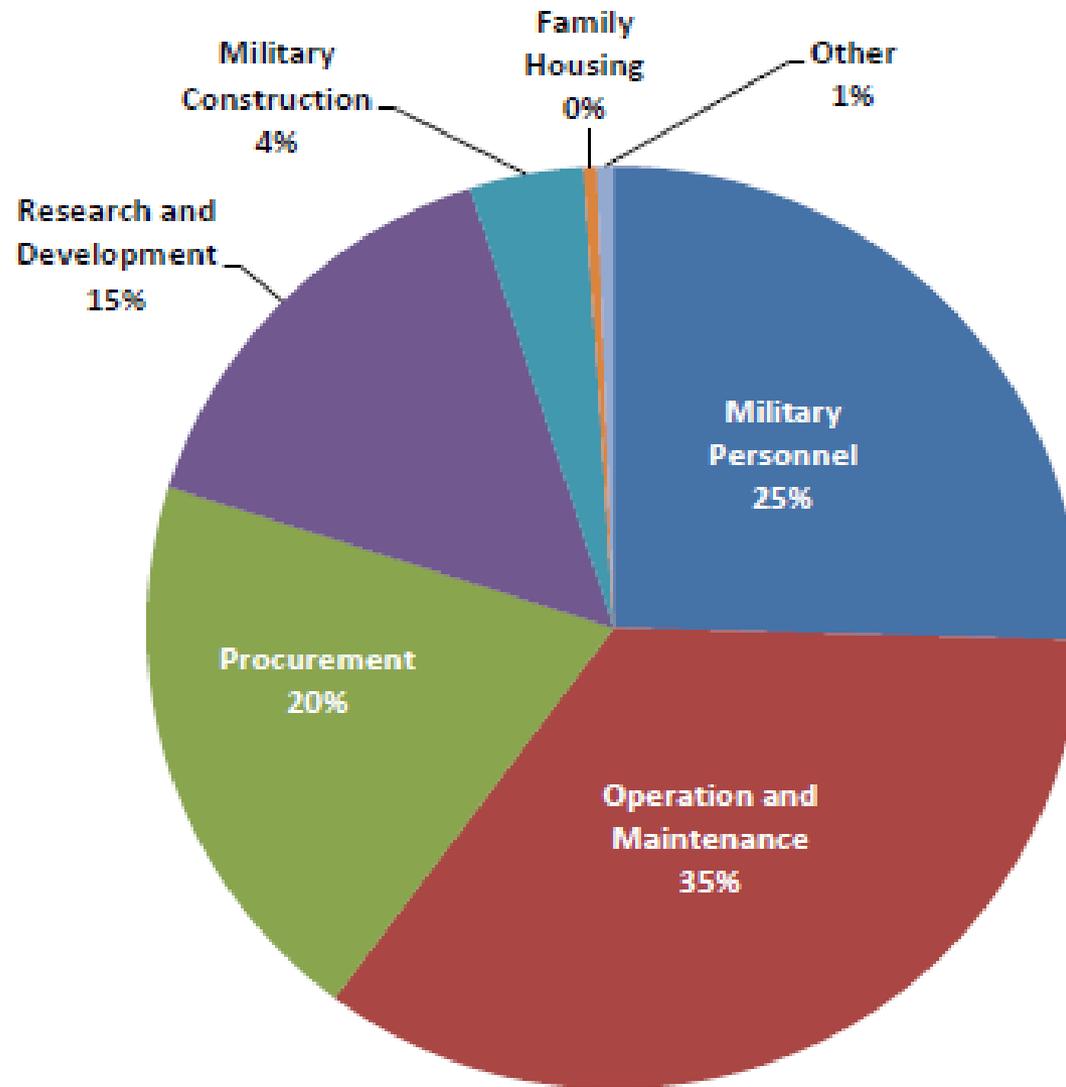
Simple Definitions

- Acquisition: “Project”: results in an asset
 - Make it (reqt’s, design, build, test, integrate, deploy)
 - Buy it: “production”
- **Sustainment: “Operations & Maintenance”**
 - **Manage it**
 - **Operate it**
 - **Deliver it**
 - **Fix it**
 - **Improve it: “project-like”**
 - **Maintain it**
 - **Store it**
- Decommission: “Project”
 - Shut it down
 - Remove it

NDIA PMSC Activity

- 2007 working group established and chartered to develop and recommend policy, process guidance, and/or training to support EVM on services work
 - Published ‘Services Contracts and EVM’ Feb 2010
 - Highlights:
 - Treat project work like projects and services like services
 - No one size shoe fits all management approach
 - Core EVM program management processes apply
 - Need to explore value added improvements to Federal Policy to accommodate greater visibility in assessing performance on non-project work

2010 Defense Budget



Why Should We Care?

- More money is spent on sustainment than procurement
- Visibility on sustainment performance is limited. Treated as LOE
- Greater need to optimize O&M effort due to extensive budget reduction pressures
- It's the right thing to do
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What's Next?

- Document proven management solutions which improve the ability to assess O&M performance while:
 - Applying core EVM processes
 - To various types of work (both Qualitative and Quantitative)
 - For contracts with both project and O&M work
 - To include
 - Policy recommendations
 - Contracting recommendations
 - Hybrid approaches including Process-Based WBS
- Looking for others with similar interests to help move this initiative forward