







#### **NDIA PMSC**

# Managing the Future of DoD Acquisition w/ Earned Value Management

**Presented By: David Kester** 

Director,

**Earned Value Management** 

Center

Dennis Chapman
Deputy Director,
Earned Value Management
Center

May 21, 2009

## I. Acquisition System Customer

<u>Strategic End State</u>: DCMA's Acquisition Customers receive excellent Contract Administration Services and the management information needed to make sound business decisions.

Agency Strategic Priority: Deliver timely predictive/decision quality information to buying activities and the Acquisition Enterprise through robust financial, industrial, and supply chain analysis and by exploiting DCMA specialized expertise in earned value management, the defense supplier base, and cost monitoring and containment.

#### **Strategic Initiatives:**

Initiative #1: Enhance DCMA's performance as the Department's Executive Agent for Earned Value Management Systems

- Validation
- Surveillance
- Analysis

## **EVMS: DoD Executive Agent**- What We Do-

## Function as the Department's Executive Agent for Earned Value Management Systems (EVMS)

- DFAR Subpart 242.302 (41)
  - Assigns the Contract Administration Office (CAO) function for EVMS to the DCMA, including the responsibility for reviewing EVMS plans and verifying initial and continuing compliance with DoD EVMS criteria
    - Conduct EVMS reviews (initial validation reviews and post acceptance reviews for cause) to verify initial and continuing compliance of supplier management systems
    - Review EVMS plans to determine adequacy
    - Conduct periodic surveillance of EVMS to determine continuing compliance of supplier management systems
    - Determine when a supplier EVMS validation should be suspended or withdrawn
- July 2007: OSD(AT&L) Kenneth Krieg policy memorandum reaffirms DCMA's function as the DoD subject matter expert for EVMS

## **EVMS:** DoD Executive Agent - Benefits of What We Do -

- Ensures for the SECDEF that contractors establish and use approved EVM Systems for the acquisition of major weapon systems
  - Weapon System Acquisition Act of 2009
- Ensure that contractors implement ANSI-748 compliant EVM Systems:
  - > Ensures a clear definition of work prior to beginning that work
  - > Presents a logical plan for accomplishing the work
  - > Provides an objective measure of accomplishments
  - > Early and accurate identification of trends and problems
  - Accurate picture of contract status
  - Basis for course correction
- Allows department program managers and integrated product teams to be backed by management systems that provide immediate access to reliable and accurate data and information on program costs, schedule, and technical performance
  - Simultaneously manage the basic elements of a program:
    - > Resources, Time, Money, Scope

### Weapon Systems Acquisition Act of 2009

- Amendment (S.454) for Earned Value Management
  - To require the Secretary of Defense to apply uniform earned value management standards to reliably and consistently measure contract performance, and to ensure that contractors establish and use approved earned value management systems

**SEC. 207 Earned Value Management** 

- a) Enhanced Tracking of Contractor Performance
- b) Enforcement Mechanisms

#### SSOM /SSP Defined

- The Standard Surveillance Operating Manual (SSOM) outlines DCMA's standard surveillance process and provides detailed descriptions of the process steps to be used in developing a Standard Surveillance Plan (SSP).
- DCMA Contract Management Offices (CMOs), working through the DCMA EVM Center, must develop SSPs using a risk-based surveillance approach.
- The SSP:
  - Is an agreement among parties and a high level framework that sets expectations for surveillance.
  - Establishes the surveillance approach, risk criteria, and annual schedule.
- Surveillance may be conducted independently or jointly with team members participating from the supplier and government program office. However, the CMO is always responsible for executing surveillance on contracts that that have an EVMS requirement.

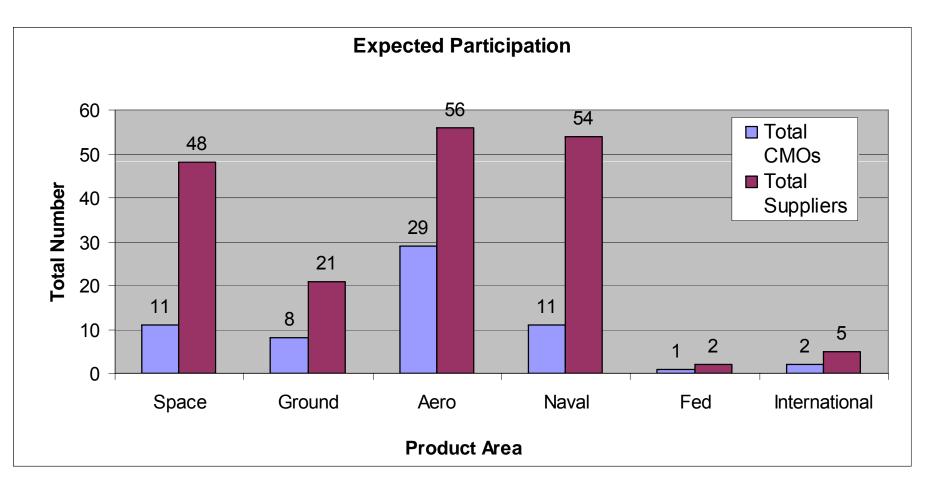
## Why is this Important?

- Meet Director strategic plan (Initiative #1)
  - Collectively fulfill DOD Executive Agent role/resp.
- Provides quantitative and qualitative measures directly related to EVMS compliance (to include surveillance) requirements
- Enforces standardization across the agency
  - Internal Controls
- Empowers CMOs to take ownership

## Roles and Responsibilities

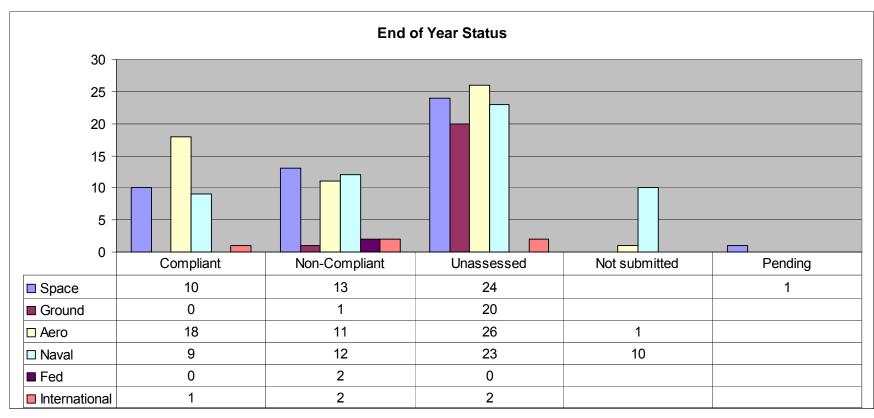
- From the Headquarters, Earned Value Management Center (EVMC) perspective:
  - Enforce <u>uniform</u> application of a <u>standard</u> process
  - Act as the check point to ensure a <u>consistent</u> approach
- From the Contract Management Office (CMO) perspective:
  - <u>Empowered</u> to organize, develop, and implement SSOM to optimize CMO's strengths
  - Supports the CMO as our <u>Subject Matter Experts</u> for each program it supports
  - Encourages taking <u>ownership</u> and pride in success at the local level

## SSOM – SSP expectations



186 Suppliers - 62 CMOs

## **Resulting Compliance Status**

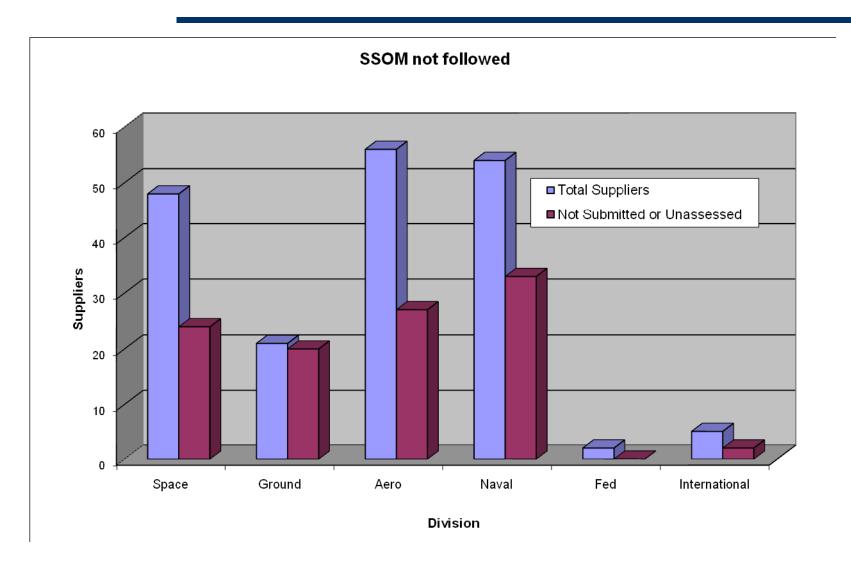


- 38 suppliers were rated compliant
- 41 suppliers were rated non-compliant
- 95 suppliers were rated un-assessed
- 11 had a not-submitted status
- 1 is still pending

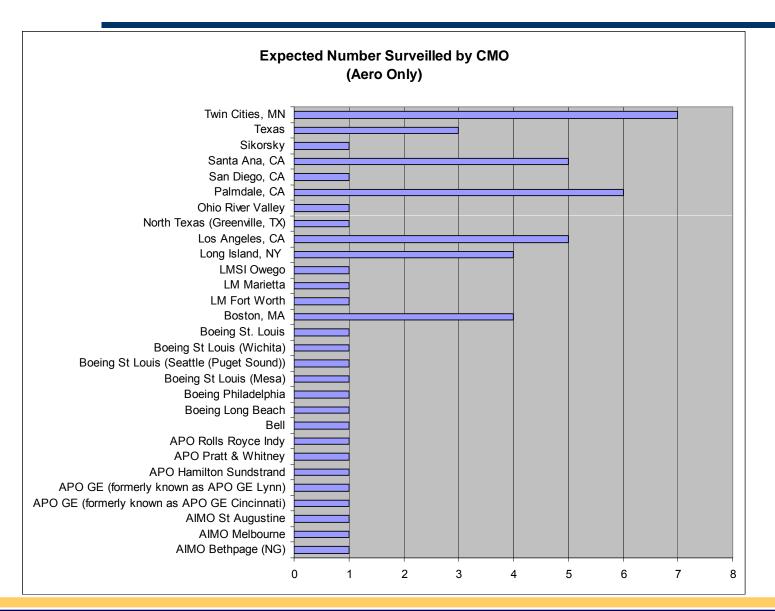
#### **Observations from the Data**

- Reasons for Un-assessed (95):
  - CMO Resource constraints (other priorities)
  - No approved SSP coming from the EVM/C
  - Not all 32 guidelines / 9 processes surveilled within one year
  - Supporting evidence of assessment not provided
  - Other SSOM requirements not implemented or followed
  - Late in starting/completing the SSP

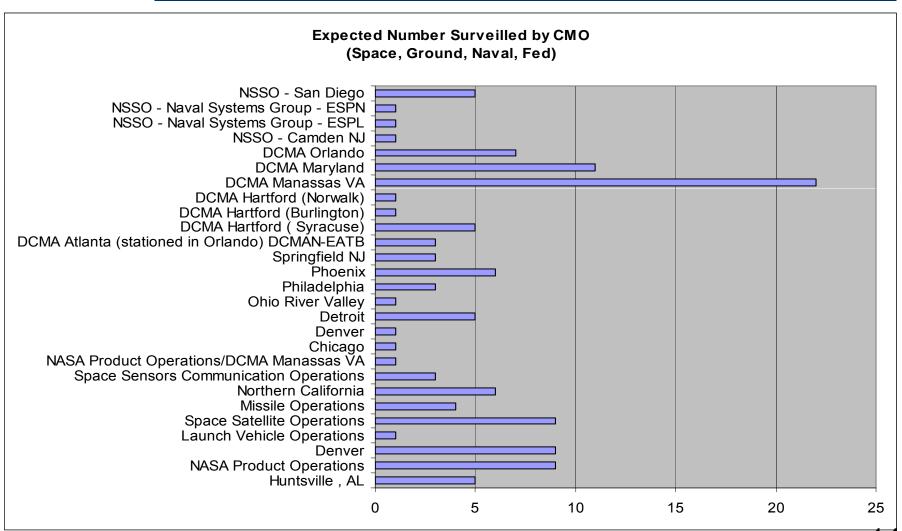
## **EOY Results – By Division & Supplier**



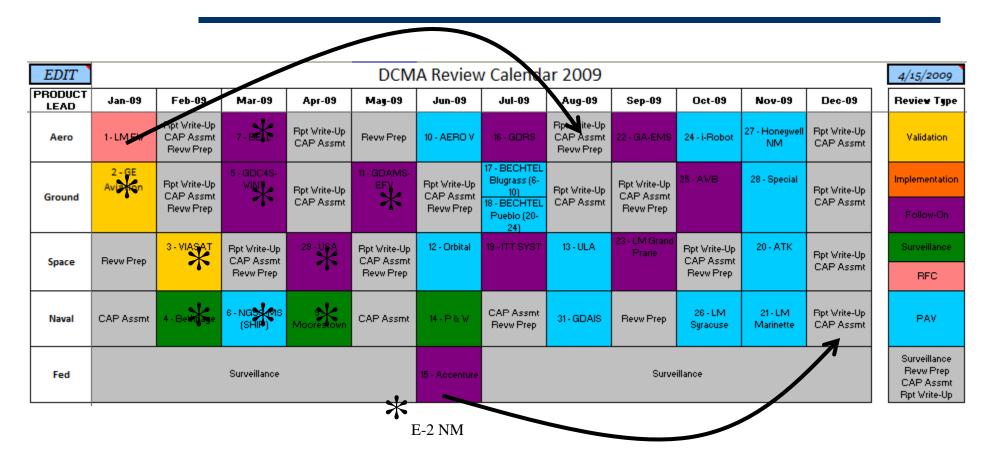
### **Surveillance Numbers**



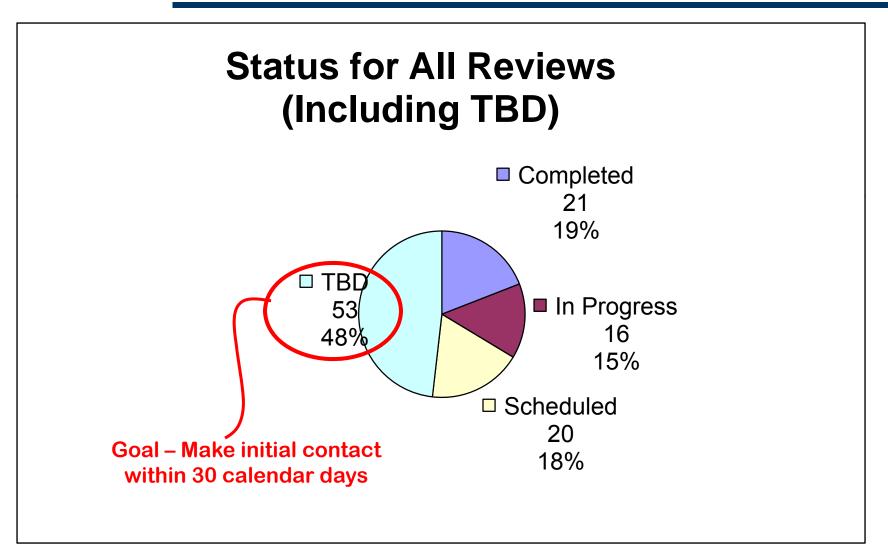
#### **Surveillance Numbers**



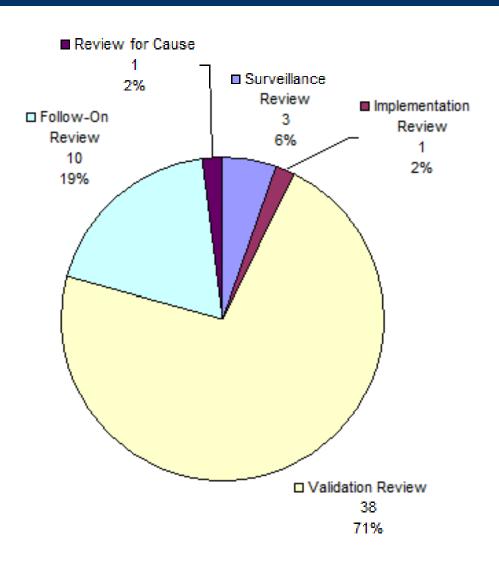
#### CY2009 Review Schedule



#### Status for all Reviews (including TBD)



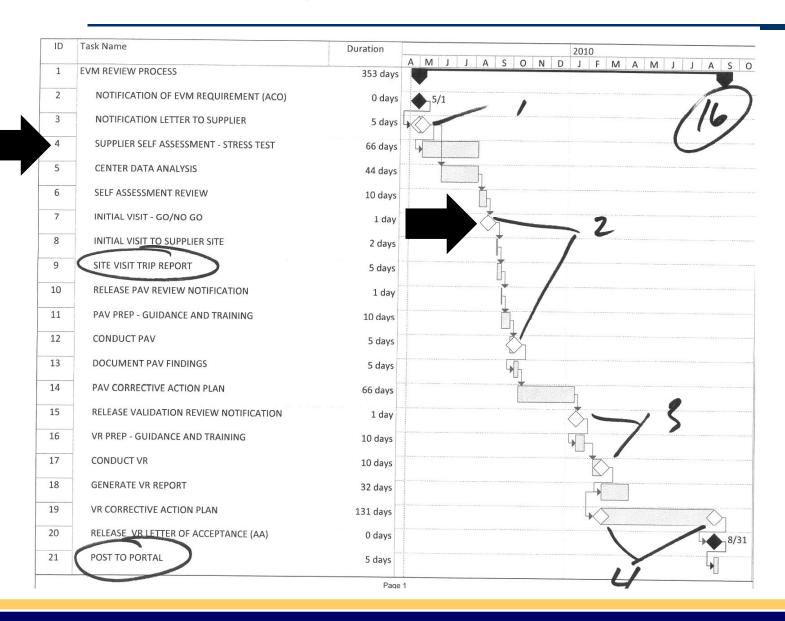
### **TBD Review Breakdown**



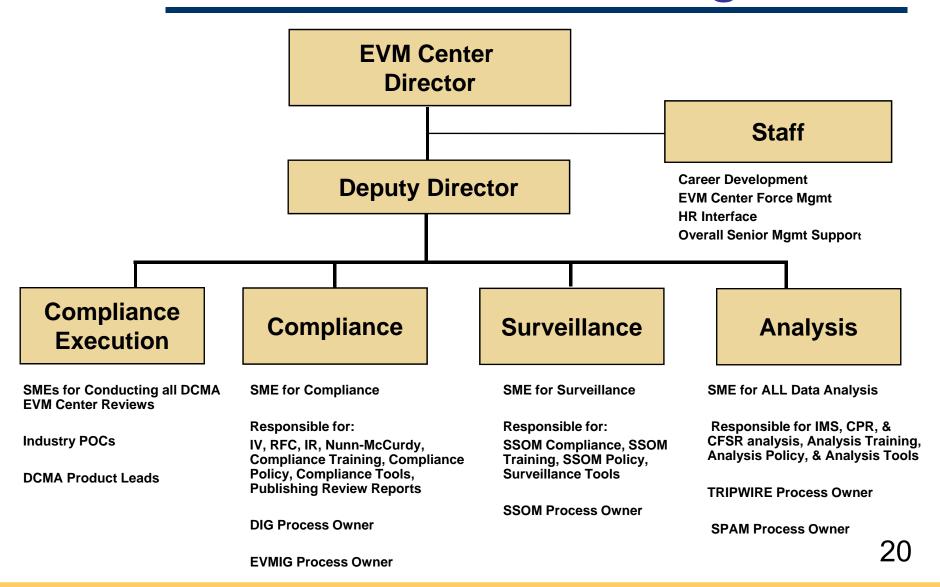
#### How Can We Do More....

- Competency align all EVM personnel under the EVM/C
- Add more personnel to the EVM/C and Field
- Greater contribution coming from the Field, Services, and DCAA
- Re-engineer EVM/C processes (streamline steps, look at less, document less, i.e., 1040A, delegate)
- Realign the EVM/C to processes vs. product
- Suppliers to take on more of the burden
- More disciplined Go/No-Go decision (cost/benefit)
- Eliminate EVMS requirements

## **EVM System Process**



## **EVM Center – Process Aligned**



#### **Strategic Initiative Alignment:**

Strategic Initiative #1 - Enhance DCMA's performance as the Department's Executive Agent for Earned Value Management Systems

#### **Objective of Execution Plan:**

More effectively execute the DCMA DFAR role and requirements for EVMS and its responsibilities as DoD's Executive Agent for Earned Value Management Systems (EVMS). The EVM Center will ensure that suppliers' EVMS are implemented, maintained and continuously improved in accordance with the guidelines set forth in the *American National Standard Institute/Electronic Industries Association Standard-748*, *Earned Value Management Systems*.

#### **Performance Indicator:**

- 1. Execution of EVM System Validation and Compliance Reviews
  - Green ≥ 85% of Compliance Review Milestones are completed within 10 work days of baseline deadline
  - Yellow 75 84% of Compliance Review Milestones are completed within 10 work days of baseline deadline
  - Red < 75% of Compliance Review Milestones are completed within 10 work days of baseline deadline

#### **Strategic Initiative Alignment:**

Strategic Initiative #1 - Enhance DCMA's performance as the Department's Executive Agent for Earned Value Management Systems

#### **Objective of Execution Plan:**

More effectively execute the DCMA DFAR role and requirements for EVMS and its responsibilities as DoD's Executive Agent for Earned Value Management Systems (EVMS). The EVM Center will ensure that suppliers' EVMS are implemented and maintained in accordance with the direction set forth in the *Standard Surveillance Operating Manual (SSOM)*.

#### **Performance Indicator:**

- 2. Development of Standard Surveillance Plan (SSP)
- 3. Delivery of Standard Surveillance Reports (SSR)
- 4. Document EVM System Compliance Issues (CARs)
- 5. SSP Turnaround time (Center)
- 6. CAR Turnaround time (Center)
  - Green ≥ 85% of CAR disposition by within 10 work days of receipt
  - Yellow 75 84% of CAR decommissioned disposition by within 10 work days of receipt
  - Red < 75% of CAR disposition by within 10 work days of receipt</li>

#### **Strategic Initiative Alignment:**

Strategic Initiative #1 - Enhance DCMA's performance as the Department's Executive Agent for Earned Value Management Systems

#### **Objective of Execution Plan:**

More effectively execute responsibilities as DoD's Executive Agent for Earned Value Management Systems (EVMS), the EVM Center and CMOs will consistently develop and deliver predictive analysis and forecasts using EVM data in accordance with the guidance set forth in the *Trip Wire Operating Manual (TWOM)*.

#### **Performance Indicator:**

- 7. Delivery of (CMO) EVM Trip Wire Analysis
- 8. Delivery of (Center Enterprise) EVM Trip Wire Analysis
  - Green ≥ 85% of Trip Wire Analysis is completed by deadline in accordance w/ TWOM requirements.
  - Yellow 75 84% of Trip Wire Analysis is completed by deadline in accordance w/ TWOM requirements.
  - Red < 75% of Trip Wire Analysis is completed by deadline in accordance w/ TWOM requirements.

**Execution Effectiveness of EVM System Validation and Compliance Review based on 4 Milestones:** 

| Milestone              | Baseline Work Days |
|------------------------|--------------------|
| 1. Notification Letter | 10                 |
| 2. Conduct PAV         | 19                 |
| 3. Conduct VR          | 21                 |
| 4. Successful CAP      | 132                |

- Recognize Milestone importance varies
- Composite metric based on weights assigned to milestones

| MILESTONES          | WEIGHT |  |  |
|---------------------|--------|--|--|
| MS 1 (notification) | 1      |  |  |
| MS 2 (PAV)          | 2      |  |  |
| MS 3 (VR)           | 2      |  |  |
| MS 4 (CAP)          | 3      |  |  |

## Composite VR Metric Example

- 4 reviews
- Review 4 completed only through PAV
- CAP not completed on time for Review 3

| MS | Rev 1 | Rev 2 | Rev 3 | Rev 4 | TOTAL    |          | Milestone<br>Score | Milestone<br>Color |
|----|-------|-------|-------|-------|----------|----------|--------------------|--------------------|
| 1  | 1     | 1     | 1     | 1     | 4        | 4        | 100%               | Green              |
| 2  | 2     | 2     | 2     | 2     | 8        | 8        | 100%               | Green              |
| 3  | 2     | 2     | 2     |       | 6        | 6        | 100%               | Green              |
| 4  | 3     | 3     | 0     |       | <u>6</u> | <u>9</u> | 67%                | Red                |
|    |       |       |       |       | 24       | 27       |                    |                    |

#### **Hot List**

- Update to the DCMA Standard Surveillance Operating Manual
- Creation of a "Clearinghouse Activity" to deal with industry government oversight and implementation issues
- POC for each company
- Definitions on materiality, identification and closure of level 1 CARs, and the reduction of the required CAPs
- DCAA usurping the charter of DCMA as the Executive Agent of FVMS
- Creating a template by Company, Business, location, site and "Cage Code" so that the DCMA can baseline those sites
  - Tasking Memorandum No. 09-262-Subject: Annual Update of the EVMS Supplier Validation List
- Formalize and expedite EVMS review requests via portal (Time stamp)
- Rethink EVMS Validation Review Methodology
  - Suppliers to take on more of the burden
  - More disciplined Go/No-Go decision (cost/benefit)