Lean Startup Method (LSM) and Agile (Scrum) for Initial Project Planning (IPP)

"Getting It Right, Right From the Start!"



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LSM/Agile IPP Presentation slides are posted:

- In INCOSE CONNECT:
 - at the Object-Oriented Systems
 Engineering Method (OOSEM) Working
 Group site.
- In Dropbox:
 - https://tinyurl.com/ycmsdlbo



LSM/Agile Presentation Topics

Topics for this LSM/Agile IPP Presentation:

- Where Lean Startup Method (LSM) and Agile (Scrum) fits in Initial Project Planning (IPP).
- Introduce LSM/Agile IPP artifacts, or Focus Mechanisms:
 - 'Six Hats' and Agile (Scrum) for selecting the right IPP Perspectives and IPP Team
 - 'Systems Thinking Round Table' for vetting Project Title and Purpose
 - LSM and Agile (Scrum) Product Backlog Item (PBI) for Detailed IPP Artifacts:
 - 'Product Vision Board Extended (PVBE)'
 - Product 'Persona' (i.e. Stakeholder Groups) Templates/Cards
 - 'Product Canvas'
 - Project 'Epic' (i.e., Title-level) User Stories

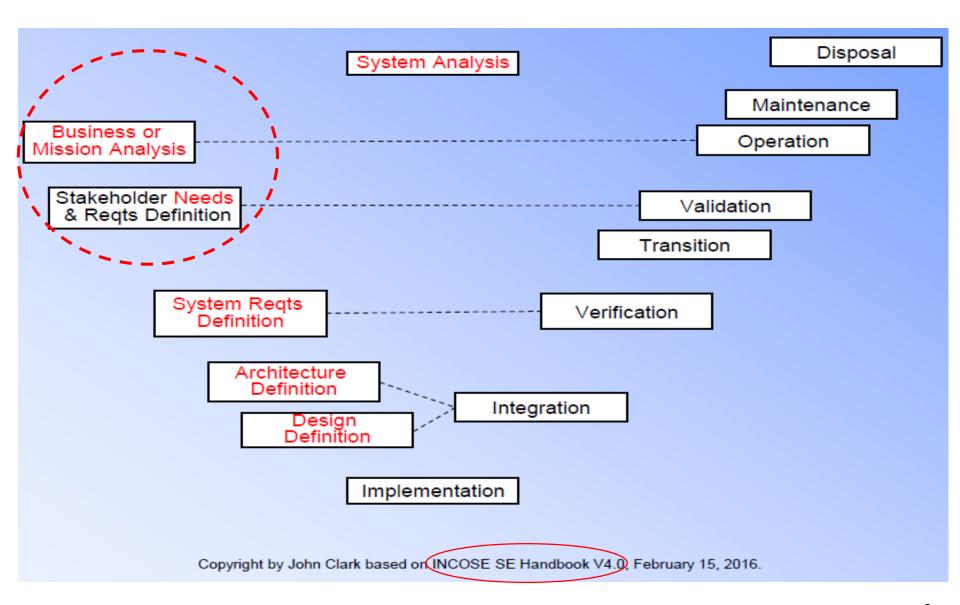
LSM/Agile: Right, Right From The Start – Or Else

WALLY, WE DON'T HAVE TIME TO GATHER THE PRODUCT REQUIRE-MENTS AHEAD OF TIME.

I WANT YOU TO START DESIGNING THE PRODUCT ANYWAY. OTHERWISE IT WILL LOOK LIKE WE AREN'T ACCOMPLISHING ANY-THING.



IPP in the INCOSE Systems Engineering Life Cycle



IPP in the NASA Systems Engineering Life Cycle

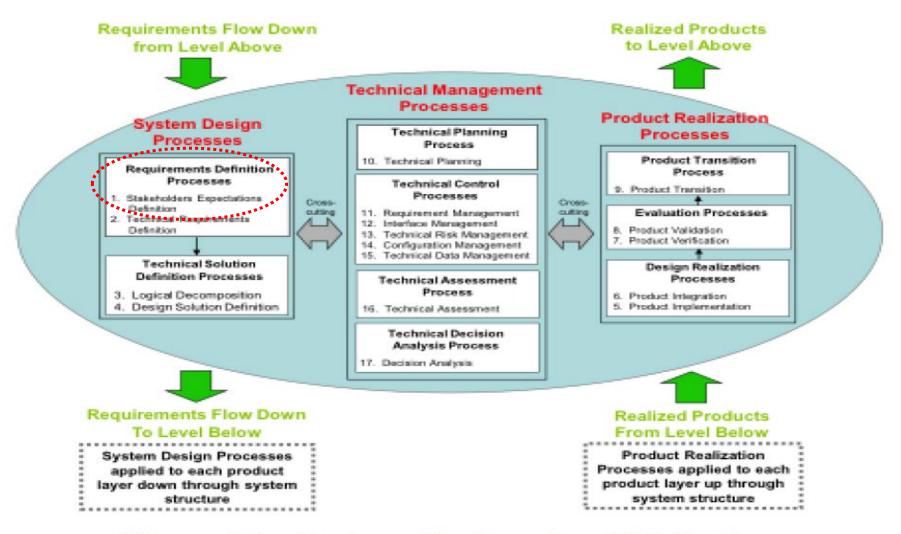
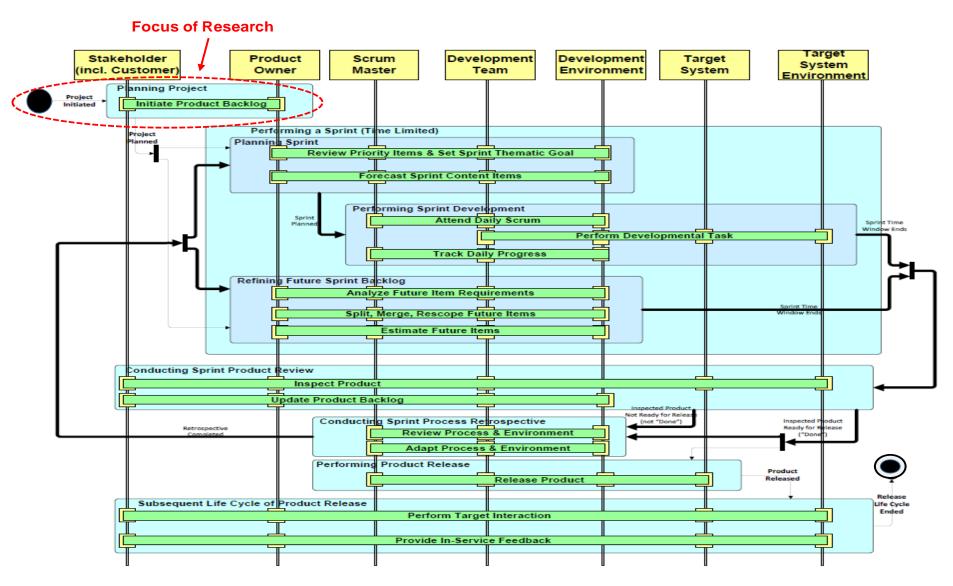


Figure 3 1 - Systems Engineering (SE) Engine

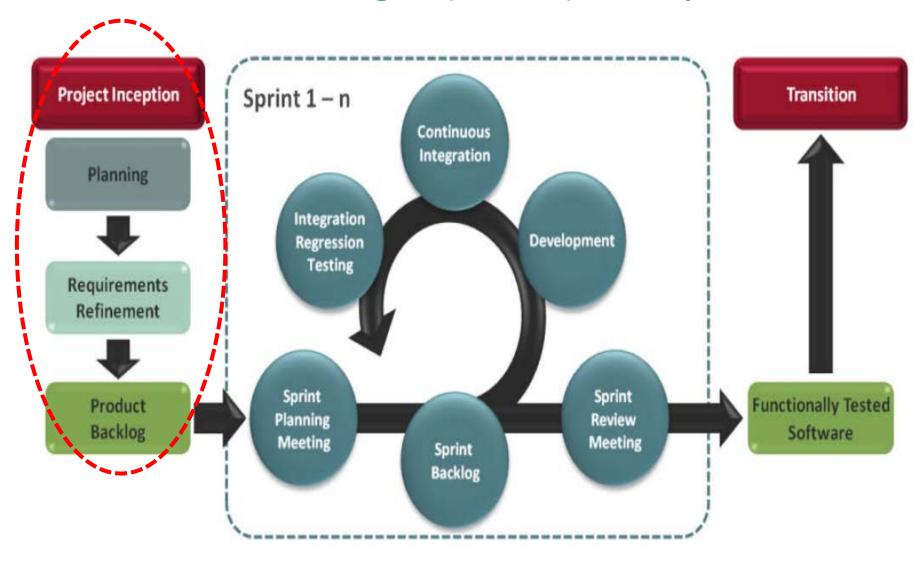
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IPP in the Agile (Scrum) Lifecycle



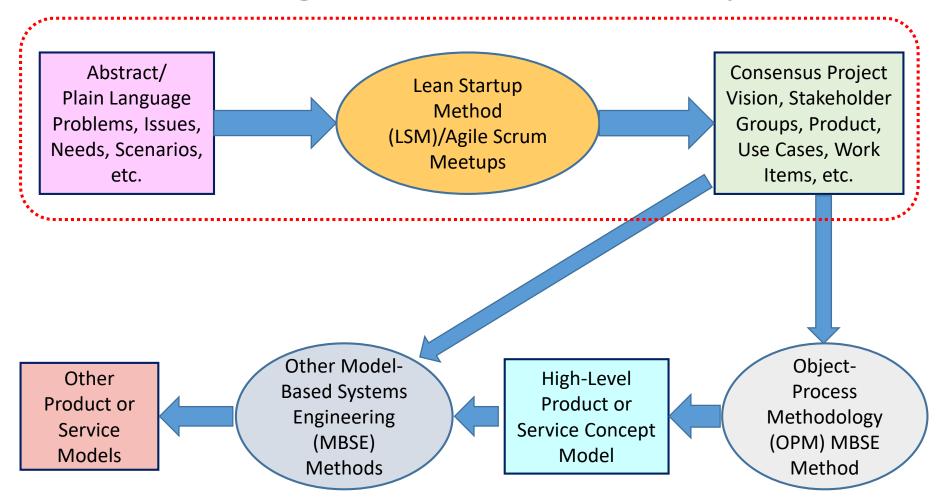
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IPP in the Agile (Scrum) Life Cycle



https://tinyurl.com/y83g9vvl

LSM/Agile IPP In MBSE Roadmap



LSM/Agile IPP Approach – Stages

Hybrid LSM/Agile Scrum IPP Approach Three Stages:

1. Meetup:

- IPP Team collaboratively develops the 'raw' IPP Artifacts.
 - 'Brainstorming' using Flip Charts, Whiteboards, Stickie Notes, etc.
- Output is pictures of Meetup Raw IPP Artifacts.

2. Clean Up:

IPP Team (along with Project Development Team)
collaboratively 'cleans up' the Meetup Raw IPP Artifacts in
something like Microsoft®Office.

3. Post Up:

 The Project Development Team (consulting with IPP Team) finalizes IPP Artifacts, then posts them into repository-based Collaboration Tools.

LSM/Agile IPP Approach – Focus Mechanisms

LSM/Agile Scrum IPP Approach Seven Focus Mechanisms:

FM1: Project 'Perspectives' ('Hats' or 'Product Owners')

FM2: Project 'Title' and 'Purpose' Statements.

FM3: Project 'Product Vision Board Extended (PVBE)'.

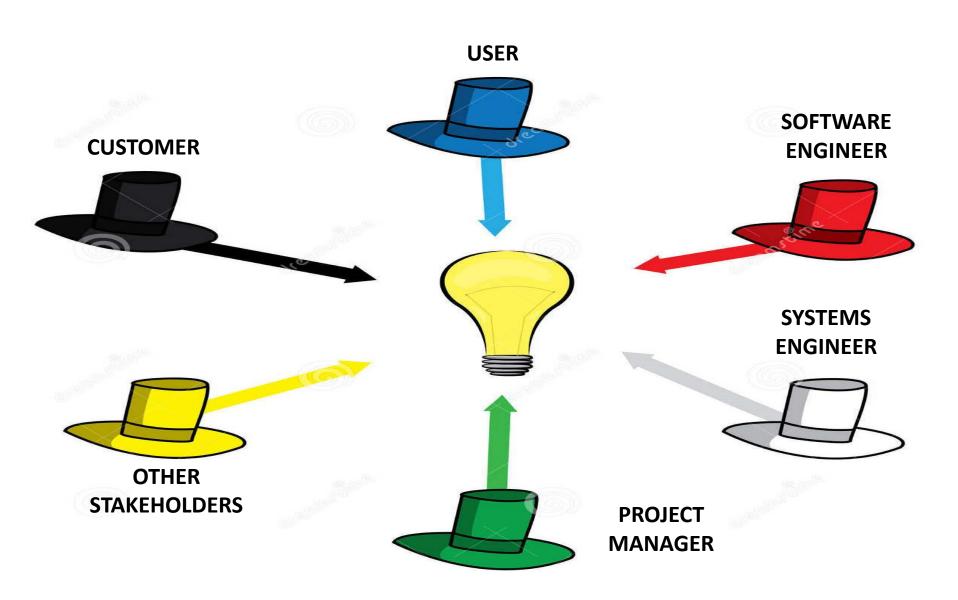
FM4: Project 'Persona List'.

FM5: Project 'Persona Templates/Cards'.

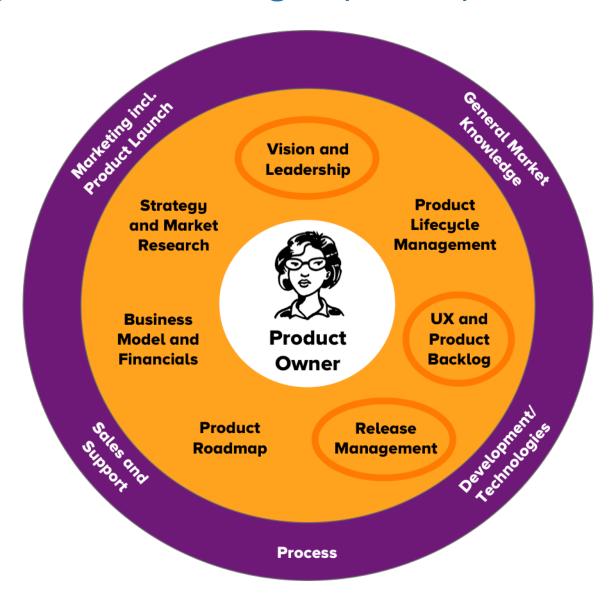
FM6: Project 'Product Canvas'.

FM7: Project 'Initial Solution-Ready Work Items'.

LSM/Agile IPP - FM1: 'HATS'



LSM/Agile IPP - FM1: Agile (Scrum) Product Owner



LSM/Agile IPP – FM1: 'HATS' (Examples)

Eight uGrid RM MBSE Project 'HATS'

Project Lead System Integrator

Consumer Producer

(Hospital, etc.)

Customer Infrastructure

(County, etc.)

Engineers Ops Manager

(Systems, Software, etc.) (County, etc.)

LSM/Agile IPP – FM2: Project Title and Purpose

Info: sgabriele@gemslearning.net SYSTEMS THINKING ROUNDTABLE

FACILITATOR GUIDE (300 words: 2.5 minutes read aloud)

At __:00 a.m. begin. Don't read words in parentheses.)

- Welcome, to our Systems Thinking RoundTable (RT).
 My name is _____, and I am today's facilitator. The
 RoundTable Guide is in front of you. (Be sure new
 people have RT Guides). We propose to suspend
 judgment and experience this together without
 stopping for 45 minutes today. Let's take one minute
 and go around the room for initial introductions--about
 three words: e.g., your first name, role/title, school.
 (Cue the person on your left).
- Thank you and welcome again to everyone. For our reflection today, I'll suggest the topics _____ (see bottom of page) for everyone to comment on. While we each consider the topics for a few minutes, I'll ask for volunteers to read aloud the RoundTable Guidelines on the right. Will ____ read OUR FORMAT?... OUR PURPOSES?... GUIDELINES FOR LISTENING? GUIDELINES FOR SPEAKING?.. GUIDELINES FOR RESPONDING?...

(At __:05 a.m. please read...)

- Did anyone come in after the introductions?... Welcome! (Option: Ask for 3-word intro and offer RT Guide).
- 4. Again, today's suggested topics are: ____*. I would like to hear everyone's thoughts about these topics or anything else that is on your mind. Let's each take about (___) minutes to speak. I will use a timer to help us stay on time. Please speak so that everyone can hear. What you say is important to us. (Options: I will start, or we'll start with ___) and continue around the circle. (If time permits: a 2nd, 3rd full round.)
- (If there is time) Anyone who hasn't spoken who is ready to speak now?

(At __:45 a.m. please read...)

- It's time to close.
- Thank you all for coming today. We hope to see you at a future session. If you have something more to say, ask a colleague to listen to you on your way out.

READINGS: RoundTable Guidelines (300 words: 2.5 min.)

OUR FORMAT. Our unique format is a new best practice in systems thinking. We spend 5 minutes listening to short readings and the suggested topics. We then spend 40 minutes on individual comments, time divided equally among all present (e.g. 22 people = 2 minutes each). Each session is facilitated by a different volunteering facilitator chosen from those in attendance.

OUR PURPOSES. We use a facilitator guide/script and basic readings--RoundTable Guidelines--for many reasons: 1- We pack in a great deal of information in a very short time, thus leaving maximum time for each of us to present our ideas. 2- The result is we hear everyone's point of view on a topic. 3- We experience some new real-time effortless practices in equal participation: including rotating, distributed leadership; equal time; as well as a simple scaffold to facilitate conscious self-guided evolution. 4- We have found that just as we break the sound barrier when we travel faster than the speed of sound, we break the communication barrier when we hear 20 authentic viewpoints in 45 minutes—and a different facilitator at each session.

GUIDELINES FOR LISTENING. Listening to the 5 minutes of readings allows us the opportunity to quiet our minds and silently reflect on the topics, the readings, our inner thoughts, and our work and lives. Listening to each other's comments, we hear a great variety of viewpoints. We consciously shift our attitudes from "evaluation" to "valuation," from critiquing to appreciating, from problem-solving to ideal-seeking — towards one another and towards ourselves.

GUIDELINES FOR SPEAKING. At your turn, please say your name again. Then say something about today's topic, or anything else that is on your mind. Let's each take only one turn to speak and limit our time, so we can offer everyone a turn. Or, if you prefer, pass your turn and just listen today.

GUIDELINES FOR RESPONDING. The facilitator may say "thank you" after you speak. In the interest of time and purpose, we will save all other responses to each other until after the session. We don't want to divert others, or be diverted, from our own individual learning. If someone says something that you want to build on, you may want to make a note of it so you can do so during your turn.

LSM/Agile IPP – FM2: Project Title/Purpose (Example)

Project Title:

"Microgrid (uGrid)
Reference Model (RM)
and Application Process"

Project Purpose:

"Use LSM to Produce Initial Work Items for uGrid RM Project"

Lean Startup Method (LSM): Introduction

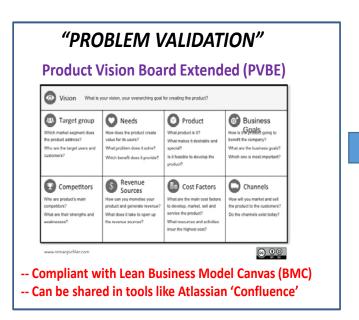
- Also called, "Lean Launchpad"
- A philosophy and methodology based on 1980s Lean Manufacturing.
- A learnable and shareable **stakeholder-centric** method to quickly and iteratively start to develop a new product or service, or update existing products or services.
- Developed in its current form by American entrepreneur **Eric Ries**, founder and CEO of the Long Term Stock Exchange (LTSE).
 - A former student of Steve Blank, who pioneered the Lean Startup
 Movement with his Customer Development concept.

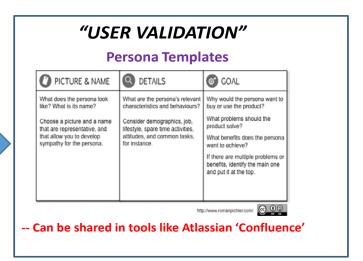
Understanding Stakeholders and Stakeholder Feedback are at the center of successful use of LSM for Initial Project Planning.

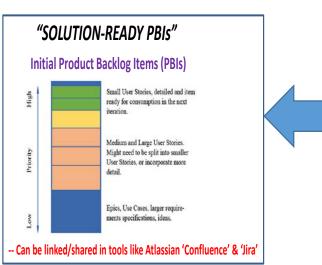
Who's Using LSM?

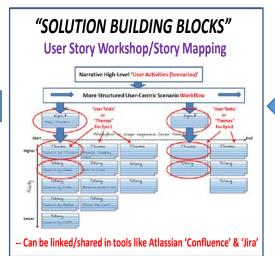
- National Science Foundation (NSF) Innovation Corps (I-Corps)
 - https://www.nsf.gov/news/special_reports/i-corps/index.jsp
- National Geospatial Intelligence Agency (NGA)
 - https://federalnewsradio.com/fed-access/2017/10/innovation-at-the-nga/
- National Security Agency (NSA)
 - https://www.acast.com/leanstartup/7-season-3-how-lean-startup-co-coaches-support-department-of-defense-innovation
- Office of Naval Research (ONR)
 - https://steveblank.com/2017/10/10/office-of-naval-research-onr-goes-lean/
- U.S. State Department
 - https://steveblank.com/2016/10/31/the-state-department-gets-schooled-hacking-for-diplomacy/
- U.S. Government "FedTech"
 - https://www.fed-tech.org/
- Dropbox, Wealthfront, Grockit, imvu, Votizen, Aardvark
 - http://theleanstartup.com/casestudies#dropbox

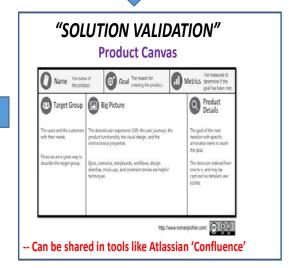
LSM/Agile IPP: Process Flow











LSM/Agile IPP - FM3: PVBE

"PROBLEM VALIDATION"

Product Vision Board Extended (PVBE)



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- -- Compliant with Lean Business Model Canvas (BMC)
- -- Can be captured and managed as a 'Confluence Space'

LSM/Agile IPP – FM3: PVBE (Meetup Example)

Facilitate a	and I-hasal s	1410	Lavalno
TARGET GROUPS: -System Integrator	NEEDS:	PRODUIT	MSNGOALS
- Customer	- Challenge to reconcil multiple Stakeholder Lencet & temerains theal Lencet & Collaborative	- multiple Views - Decision-making Cri	4 Improved Planning
	decision - making for acquisition and development.	- Scalable Scope - Composable - Configurable	3 Improved Comms
Competitoes: - Legacy Methods	- Governments - Crowd Resources	- Maintenance	- Professional Societies Cournels, etc.)
-Non-Profits	-Non-Profits -Venture	- Schedule - Training	- Conferences - News Media - Government Comms
- Commercial Enterprises - Governments	- Commercial Enterprises	- Tools - Labor Profs)	- BONELLIMENT CONTROL

LSM/Agile IPP – FM3: PVBE (Clean Up Example)

VISION: Facilitate a Model-Based Systems Approach to Develop Micro-Grids

TARGET GROUP

- System Integrator
- Customer

NEEDS

- Challenge to reconstruct multiple stakeholder concerns and emerging threats.
- Improved collaborative decision-making for acquisition and development.

PRODUCT

- Common vocabulary
- Multiple views
- Decision-making criteria
- Scalable scope
- Composable
- Configurable

MISSION/GOALS

- 1 Optimize Development
- 2 Risk Reduction
- 3 Improved Comms
- **4 Improved Planning**

COMPETITORS

- Legacy Methods
- Non-Profits
- Commercial Enterprises
- Governments

REVENUE SOURCES

- Governments
- Crowd Resources
- Non-Profits
- Venture Capitalists
- Commercial Enterprises

COST FACTORS

- Maintenance
- Schedule
- Training
- Tools
- Labor (Vols vs Professionals)

CHANNELS

- Professional Societies
- Conferences
- News Media
- Government Communications

LSM/Agile IPP – FM4/FM5: Persona List/Templates

"USER VALIDATION"

Persona Templates

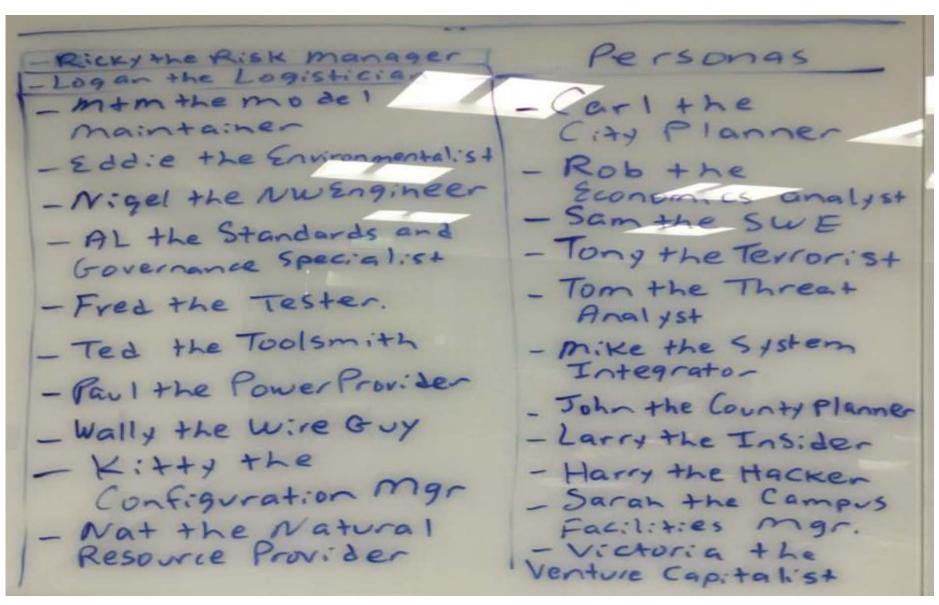
PICTURE & NAME	Q DETAILS	⊚ GOAL
What does the persona look like? What is its name?	What are the persona's relevant characteristics and behaviours?	Why would the persona want to buy or use the product?
Choose a picture and a name that are representative, and	Consider demographics, job, lifestyle, spare time activities,	What problems should the product solve?
that allow you to develop sympathy for the persona.	attitudes, and common tasks, for instance.	What benefits does the persona want to achieve?
		If there are multiple problems or benefits, identify the main one and put it at the top.

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-- Can be captured and managed as a 'Confluence Space'

LSM/Agile IPP – FM4: Persona List (Meetup Example)



LSM/Agile IPP – FM4: Persona List (Clean Up Example)

uGrid RM Personas (Stakeholder Groups)		
Ricky the Risk Manager	Carl the City Planner	
Logan the Logistician	Rob the Economics Analyst	
Mike the Model Manager	Sam the Software Engineer	
Eddie the Environmentalist	Nigel the Network Engineer	
Alan the Standards & Governance Specialist	Tony the Terrorist	
Fred the Model Tester	Marty the Systems Integrator	
Ted the Toolsmith	Tom the Threat Analyst	
Paul the Power Provider	John the County Planner	
Wally the Wire Guy	Larry the Insider (Threat)	
Kitty the Configuration Manager	Harry the Hacker	
Nat the Natural Resource Provider	Sarah the Campus Facilities Manager	
Victoria the Venture Capitalist	Rita the Systems Engineer	

LSM/Agile IPP – FM5: Persona Template (Meetup Example)

Example Persona lemplate		
Picture/Name Title Role	Details	Goals
Sandy Dela RM modeler	- Expert MBSE Modeler. - Systems Engineer - SE Tool(s) Expert - Highly Motivated - (see Resume (CV)	- Demonstrate Value of MBSE in General and ubrid Rimin particular - Promote vsing Models for Decison- making. - Conveg thinking and give direction to Modeling Team. - Demonstrate area Potential Solution for real-world Problems.

LSM/Agile IPP – FM5: Persona Template (Clean Up Example)

PICTURE/NAME/TITLE	DETAILS	GOALS
Samantha		
	Expert MBSE Modeler	Demonstrate value of MBSE in general and uGrid RM in particular.
	Systems Engineer	Promote using models for
	Systems Engineering Tools Expert	decision-making.
	Highly Motivated	Convey thinking and give direction to modeling team.
uGrid RM	(See Resume and CV)	Demonstrate a real potential
Modeler		solution for real-world problems.

LSM/Agile IPP – FM6: Product Canvas

"SOLUTION VALIDATION"

Product Canvas



Name

The name of the product.



Goal The reason for creating the product.



The measures to Metrics determine if the goal has been met.



Target Group



Big Picture

The users and the customers with their needs.

Personas are a great way to describe the target group.

The desired user experience (UX): the user journeys, the product functionality, the visual design, and the nonfunctional properties.

Epics, scenarios, storyboards, workflows, design sketches, mock-ups, and constraint stories are helpful techniques.



Product Details

The goal of the next iteration with specific actionable items to reach the goal.

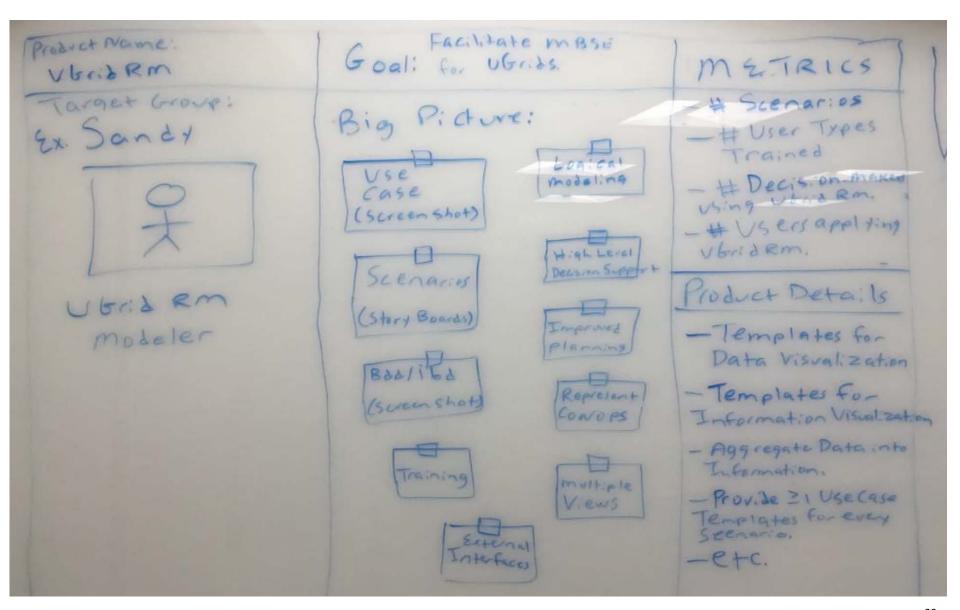
The items are ordered from one to n, and may be captured as detailed user stories.

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Can be captured and managed as a 'Confluence Space'

LSM/Agile IPP – FM6: Product Canvas (Meetup Example)



LSM/Agile IPP – FM6: Product Canvas (Clean Up Example)

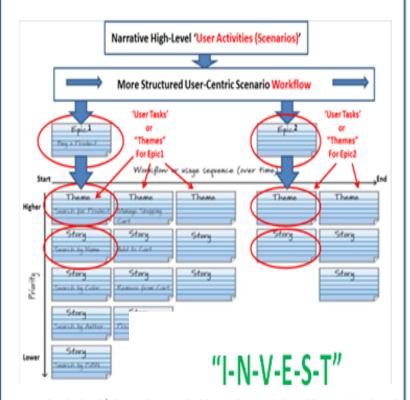
Product Name: uGrid RM	GOAL: Facilitate	MBSE for uGrids	Metrics:
Target Group:	Big Picture:	Logical	# of Scenarios # of User Types Trained
Ex. Samantha	Use Cases	Modelin g	# of Decisions Makers using uGrid RM
			# Users Applying uGrid RM Product Details:
	Scenario	High Level Decision	Templates for Data Visualization
uGrid RM	(Story Boards)	Support	Templates for Information Visualization
Modeler	External Interface	Improve d	Aggregate Data into Information Provide at least One Use Case
(Other Personas	S	Planning	Template for every Scenario
as decided in this Target Group)	Training	Multiple Views	etc.

LSM/Agile IPP – FM7: Initial Work Items

"SOLUTION-READY PBIS" Initial Product Backlog Items (PBIs) Small User Stories, detailed and item High ready for consumption in the next iteration. Medium and Large User Stories. Might need to be split into smaller Priority User Stories, or incorporate more detail. Epics, Use Cases, larger require-Low ments specifications, ideas. -- Can be linked/shared in tools like Atlassian 'Confluence' & 'Jira'

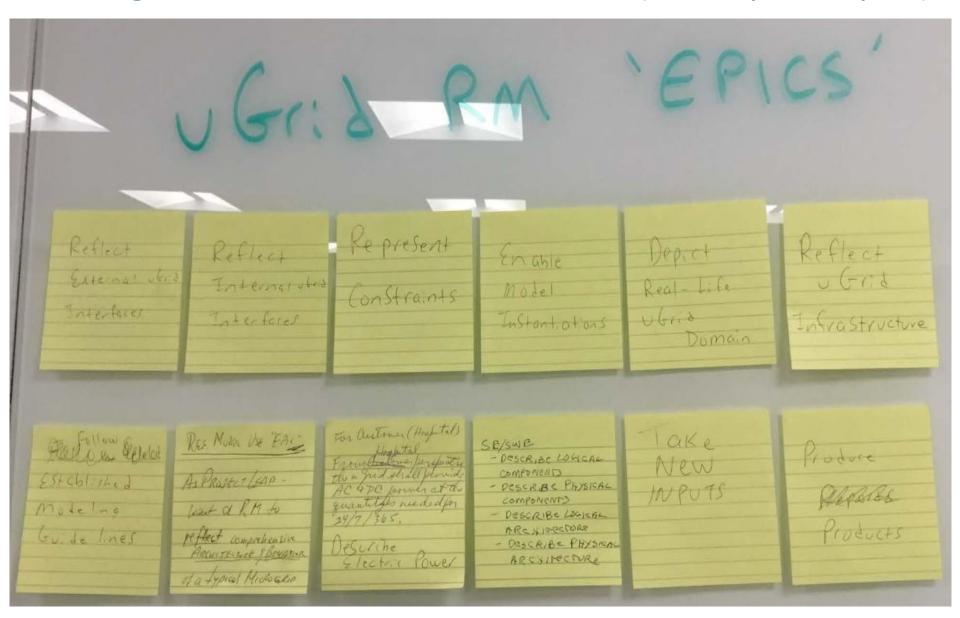
"SOLUTION BUILDING BLOCKS"

User Story Workshop/Story Mapping



-- Can be linked/shared in tools like Atlassian 'Confluence' & 'Jira'

LSM/Agile IPP – FM7: Initial Work Items (Meetup Examples)



LSM/Agile IPP - FM7: Initial Work Items (Clean Up Examples)

Reflect External uGrid Interfaces

Reflect Internal uGrid Interfaces

Represent Constraints

Enable Model Instantiations

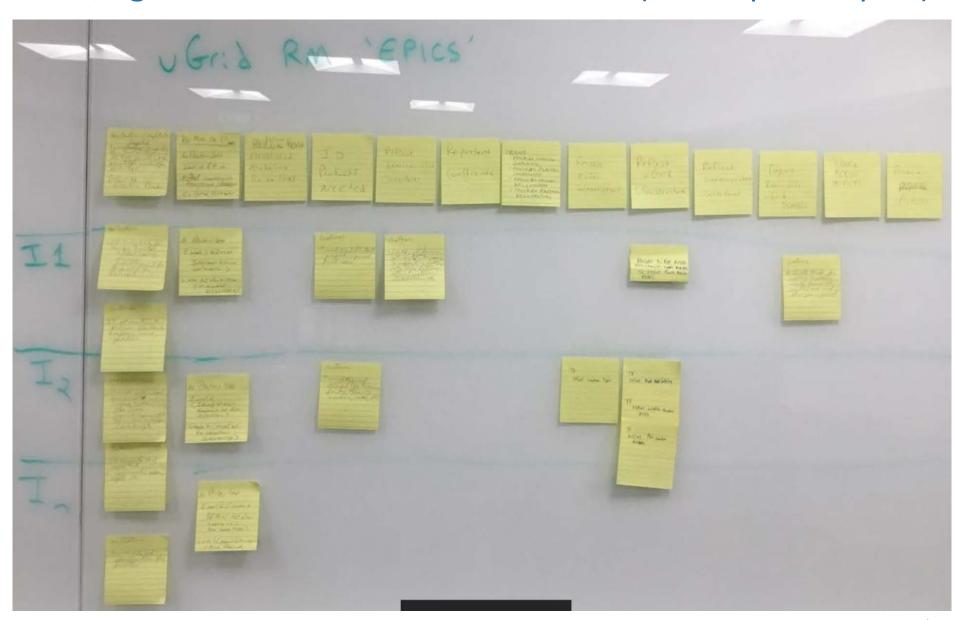
Follow
Established
Modeling
Guidelines

Depict Real-Life uGrid Domain

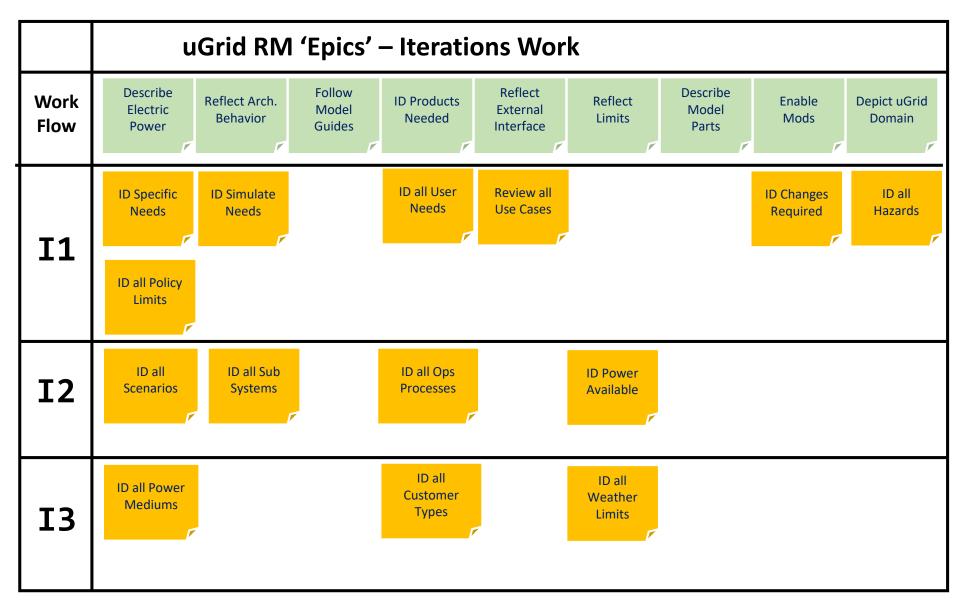
Reflect uGrid Infrastructure

Describe uGrid
Logical and
Physical
Components

LSM/Agile IPP – FM7: Initial Work Items (Meetup Examples)



LSM/Agile IPP – FM7: Initial Work Items (Clean Up Examples)



LSM/Agile IPP: Key Points

- This Hybrid Lean Startup Method (LSM)/Agile (Scrum) Product
 Backlog Item (PBI) Development Approach to Initial Project
 Planning (IPP) has proven itself to be an effective approach to help
 projects, "Get It Right, Right From the Start".
- A small group of Decision Makers and Subject Matter Experts (SMEs) can use this approach in a series of off-site style Meetups to quickly and efficiently develop together an actionable set of IPP Focus
 Mechanisms that any Development Team can use throughout the life cycle of any system solution project:
 - 'Hats' or 'Product Owners' project perspectives/insights
 - Project Title & Purpose
 - Product Vision Board Extended (PVBE)
 - Persona List
 - Persona Templates/Cards
 - Product Canvas
 - Initial Set of Solution-Ready Work Items

MBSE, LSM, and Agile References

- MBSE Book: Don't Panic! The Absolute Beginner's Guide to Model-Based Systems
 Engineering; Jon Holt and Simon Perry; 2017; ISBN 978-0-9934857-1-8
 http://tinyurl.com/y8bazggw
- LSM Book: The Lean Startup; Eric Ries; 2011; ISBN 978-0-670-92160-7 http://tinyurl.com/y7nvq66c
- LSM Book: The Lean Product Playbook; Dan Olsen; 2015; ISBN 978-1-118-96087-5 http://tinyurl.com/yc9ucoox
- Agile Project Management Book: Agile Product Management with Scrum; Roman Pichler; 2011; ISBN-13: 978-0321605788 https://tinyurl.com/y856stnk
- Agile User Story Book: User Story Mapping: Discover the Whole Story, Build the Right Product 1st Edition; Jeff Patton; 2014; ISBN-13: 978-1491904909 https://tinyurl.com/yby2esm9

LSM/Agile IPP: Presentation QR Codes

07Jun18 NDIA LSM/Agile QR Codes



Mike Pafford Contact Info



07Jun18 Info In Dropbox



Eric Ries LSM URL



Steve Blank LSM URL



LSM Use URLs



"Six Hats" URL



BMC/MMC URL



Roman Pichler Agile Blog URL



Atlassian Confluence URL



Gartner Agile URL



Persona Cards URL



Agile Scrum Guide URL



MBSE, LSM, Agile Refs

THANK YOU!!

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